ANDREI GORBIS

Director of Information Technology · Technology Operations · Infrastructure & Cybersecurity

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EXECUTIVE SUMMARY

IT Director and Systems Engineer with 25+ years building and running enterprise infrastructure for media, gaming, and hosting organizations. Track record of designing secure, highly available environments across Windows, Linux, Active Directory, VMware, and fiber-optic networks — supporting 250+ users, 3,000+ servers, and multi-site data centers. Known for hardening access control around sensitive and proprietary data, cutting operating cost through disciplined vendor and asset management, and translating complex technology into decisions business leaders can act on. Equally effective directing a team and solving the problem personally.

CORE COMPETENCIES

- IT Strategy & Operations
- Network Architecture & Scaling
- Vendor & Partner Management
- Cybersecurity & Risk Management
- High Availability & Disaster Recovery
- Team Leadership & Hiring
- Enterprise Infrastructure
- Budget & Cost Control
- Governance & Compliance

PROFESSIONAL EXPERIENCE

A&G Internet Services | Los Angeles, CA **05/2014 – Present**

Principal — IT Consulting & Systems Engineering

- Deliver IT consulting, systems engineering, secure networking, and technical support to a book of 200+ business and individual clients.
- Design and configure secure networks and remote connectivity into corporate environments; manage patching, upgrades, and change deployment to close vulnerabilities without disrupting operations.
- Monitor infrastructure and processing systems, diagnose faults, document repair procedures, and translate technical issues into plain guidance for non-technical stakeholders.

Academy of Motion Picture Arts and Sciences | Beverly Hills, CA **10/2020 – 12/2020**

Information Technology Specialist (Contract)

- Maintained server rooms, wireless networks, and server infrastructure; kept hardware, software, patching, and licensing current.
- Provisioned accounts, credentials, and access to servers and file-management systems for Academy staff.

First Contact Entertainment Inc. | Santa Monica, CA **03/2019 – 12/2019**

Senior Systems Administrator

- Owned operations and maintenance of a multi-level hybrid environment spanning Windows Active Directory, domain controllers, Linux servers, VMware, routers, switches, storage, and end-user systems.
- Rebuilt and administered Active Directory; automated Windows, AD, and VMware administration with PowerShell and batch scripting; planned and documented inter-organization migrations.
- Designed and reconfigured fiber-optic and copper networks, VPN solutions, high-availability and failover systems, and segmented security perimeters for sensitive and proprietary data.
- Integrated internal and off-site proxy access for contractors and developers with zero unauthorized-access events and no loss of data integrity.
- Enforced Group Policy controls meeting Microsoft, Sony, and Oculus platform requirements; managed software update services, licensing for 80% of the software estate, and asset inventory.
- Stood up a 24/7 support hotline, ticketing system, and internal wiki; mentored junior engineers and raised documentation standards.

Skydance Interactive | Marina Del Rey, CA **09/2016 – 06/2018**

IT Director

- Held end-to-end ownership of infrastructure design, operations, and technology strategy for a 250+ user studio with diverse access levels and security requirements.
- Administered Active Directory, Exchange, Group Policy, VMware, and Windows Server; led the on-premises AD to Azure Active Directory migration and automated administration through PowerShell.
- Architected VPN, VLAN, ACL, proxy, Cisco ASA firewall, and failover designs across five networks; maintained 100% uptime for file servers, proxy servers, and virtual machines.
- Negotiated hardware and software purchases at 25–50% savings and coordinated expenditures with accounting; built the asset-management, licensing, and procurement disciplines from scratch.
- Recruited, trained, and directed IT staff; introduced governance processes, project controls, and a streamlined task system used by both peers and management.
- Standardized workflows across teams operating in different time zones, raising efficiency by up to 40% and cutting associated costs by roughly 35%.

Rack Alley LLC | Los Angeles, CA **08/2014 – 08/2016**

Systems Engineer

- Administered 3,000+ servers across three data centers and supported colocated infrastructure for approximately 1,700 clients, while supervising and training staff.
- Designed, installed, and supported secure customer networks, Windows/Linux/UNIX systems, Exchange 2010/2013 hybrid environments, Lync, and load-balanced applications.
- Engineered network-layer load balancing for 90–100% network stability, plus international hosting infrastructure, VOIP/IPTV services, and fiber builds inside and beyond the principal network.
- Reviewed network-security logs for internal and external threats and led infrastructure development, quality control, staging, and production operations.

Multacom Corporation | Los Angeles, CA **11/2013 – 08/2014**

Systems Engineer

- Automated systems administration through scripting across 5,000+ servers, improving existing network infrastructure and daily throughput.
- Built and supported virtualized network infrastructure, resolved hardware faults, and helped establish standard data-center operating procedures.

TECHNICAL EXPERTISE

Platforms	Windows Server & Desktop · Linux · UNIX · Active Directory · Microsoft Exchange · Google Workspace
Virtualization	VMware · Citrix XenServer & Workspace · Proxmox · system imaging · remote management
Networking	LAN/WAN · routing & switching · VLANs · ACLs · VPN · Cisco ASA · load balancing · resilient topologies
Fiber Optics	Fiber network design · CWDM · DWDM · optical transport & multiplexing · copper/fiber infrastructure
Monitoring	Zabbix · Cacti · Grafana · PRTG · patch management · asset and storage management
Automation	PowerShell · batch scripting · Apache · SVN · Perforce
Leadership	Risk management · vendor negotiation · budgeting · hiring & mentoring · documentation · public speaking

EDUCATION & PROFESSIONAL DEVELOPMENT

Monterey Peninsula College — Associate of Science, Computer Science

Top 10% of class (2010) · Student of the Year award recipient · continuing education in cybersecurity

University of California Extension, Los Angeles — Information Technology coursework

Professional development in UNIX and Microsoft Server operating systems · 4.0 GPA

SPEAKING

6th World Internet Conference — China, 2019

Panelist, "Protection of Minors Online and Governance of Internet Ecology."